



Winning @ Call Centre: Confessions of a Calling Agent

By Madhukar Yadav

Wisdom Tree. Paperback. Book Condition: new. BRAND NEW, Winning @ Call Centre: Confessions of a Calling Agent, Madhukar Yadav, With the coming of call centres to India, a marked change is visible in the society. There's more money, more job opportunities, more fun and more suspense. Alas, people, both young and old alike, still view this profession with a suspicious eye! It's time they learnt the truth. Through WINNING @ CALL CENTRE, the author reveals the lifestyle of an Indian calling agent which would have otherwise remained hidden. And who else could give a clearer picture than a calling agent himself? By reading this book, elders will learn what their children do while working night shifts; calling agents can enhance their careers further; the young aspirants may find it easy to decide whether to take up a job in a call centre or not. With real life examples, the book is more interesting and also keeps the reader in tune with reality. So go ahead and read the experiences of a call-centre agent.



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Reviews

This ebook is fantastic. It is actually written in straightforward terms rather than hard to understand. It's been designed in an extremely straightforward way and it is merely soon after I finished reading through this ebook through which in fact modified me, altered the way I really believe.

-- **Justice Wilderman**

Absolutely essential go through book. It is actually loaded with knowledge and wisdom. You can expect to like the way the blogger composed this pdf.

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